

# Sodexo at CISB

May, 2023

# Agenda

1. Sodexo in Brief
2. Cafeteria Team
3. HSE Policy
4. Logistics & Purchasing
5. Nutrition

# Sodexo in Brief



# Sodexo at a Glance

Fiscal 2018

**€20.7bn**  
in consolidated  
revenues

World leader in  
Quality of Life  
Services

**427,000**  
employees

**+100**  
professions

**80**  
countries

**100 million**  
consumers  
served daily

**#1** France-based private  
employer worldwide\*

Client retention rate  
**93.5%**

\*2017 Fortune 500 ranking

# Our presence in educational institutes

WORLDWIDE



IN CHINA



# Sodexo In China since 1995

50+ cities  
500+ sites  
12,500 full-time employees  
Serving 1,100,000  
consumers every day  
100+ service lines

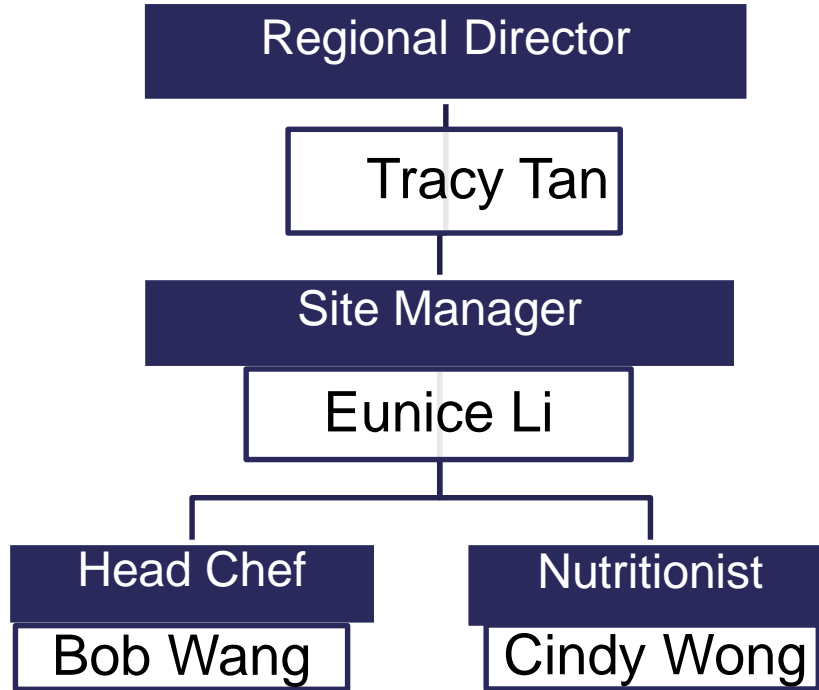
- On-site Services
- Benefits and Rewards Services



# Cafeteria Team



# Organization Chart



**Eunice Li**  
**Site Manager**



- Registered Dietitian in both U.S. and China
- 7 years experience in food service in health sector and school

**Bob Wang**  
**Head Chef**



- 20 years experience in western food
- Many years experience in hotel and international school.

# Onsite Team



# HSE Policy



# A Time-Tested Hygiene and Safety Expert


Sodexo is one of very few service providers with its own dedicated Hygiene and Safety department. The team is responsible for developing, implementing and auditing H&S standards with 11,000 employees working at all sites in China.

Sodexo is capable of providing comprehensive scope of Hygiene and Safety services for clients including assessment of premises, customization of food safety control, investigation of H&S incidents, customization of cleaning programs, kitchen design consultancy, H&S audit and report, food safety training, and third-party auditing and testing services.

[illegible]

## 安全建议: PM2.5

### Safety Advisory Notice: PM2.5



中国 11 月 26 日  
2016.10.16


PM2.5 是一种“可吸入颗粒物”，是粒径为 2.5 微米或更小的颗粒。但对人体健康 和 环境 也有重要的影响。

PM2.5 是空气中所有颗粒物的总和。PM2.5 是空气中微小颗粒，但对人体健康 和 环境 也有重要的影响。PM2.5 是空气中所有颗粒物的总和。PM2.5 是空气中微小颗粒，但对人体健康 和 环境 也有重要的影响。

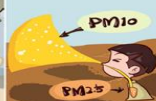
**1. 什么是 PM2.5? What is Particulate Matter 2.5 (PM2.5)?**

PM2.5 是指直径为 2.5 微米或更小的颗粒。PM2.5 是指直径为 2.5 微米或更小的颗粒。PM2.5 是指直径为 2.5 微米或更小的颗粒。

Particulate matter 2.5 (PM2.5) refers to tiny particles or droplets in the air that are two and one-half microns or less in width (diameter of human hair is about 50-70 microns). PM 2.5 is also called particles (aerosols) into fumes or fine particles. As the major pollutant indicator, it reflects the ambient air quality.

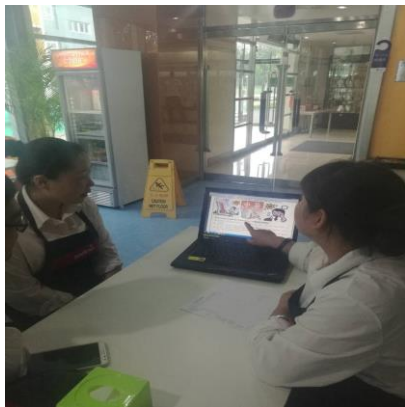


### 什么是 PM2.5?



[illegible]

A man wearing a Sodexo safety vest and earmuffs, making a hand gesture, with a circular logo in the top left corner. The logo contains the text "安全 每一天" and "sodexo".



**安全 每一天**

## 3 项 安全自查

☐ 我知道如何做这项工作吗？

☐ 我有合适的装备吗？

☐ 我的工作环境安全吗？

### 大声说出来

如果以上任何一项的答案是“否”，  
请及时将安全隐患告知你的同事与主管。

**sodexo**  
凡得高集团



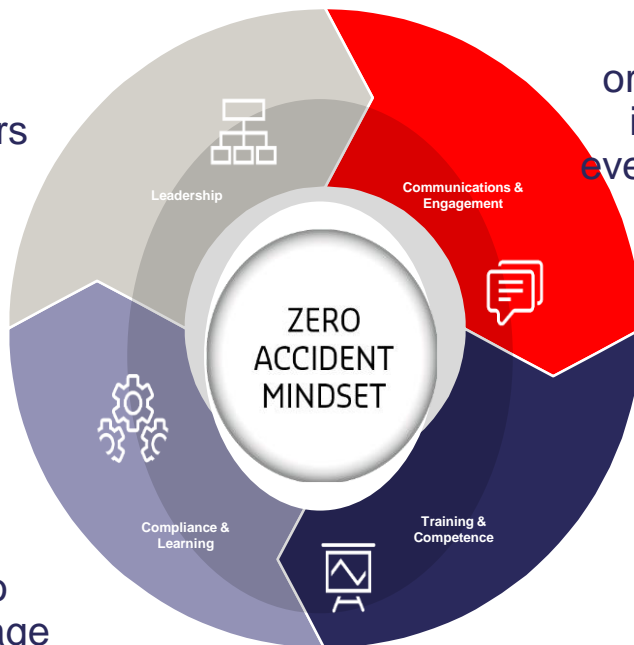
# A culture built around a zero accident mindset

## Leadership focus

culture and behaviours are driven by the examples and boundaries set by our leaders coupled with a visible commitment to improve

## Training and competence

maintaining and developing our capabilities and competencies enabling us to effectively identify and manage HSE risks



## Communications and engagement

have to exist at every level of the organisation, recognising that safety is the responsibility of everyone, at every level, in every environment and for every activity and job

## Compliance and learning

robust processes to assure we adhere to HSE laws, regulations, Group standards and client contractual commitments combined with a systematic approach to learning from any accidents that do occur

# A proactive platform of health and safety management

## Salus will be used for:

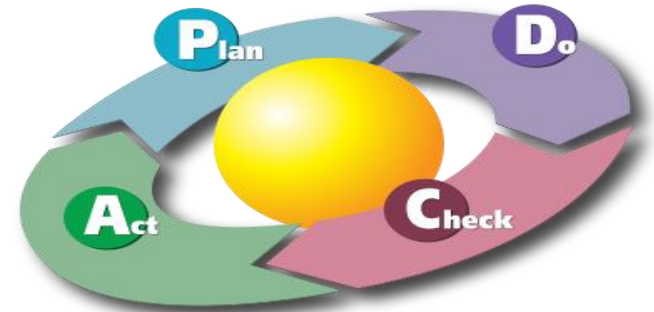
- Report accidents in a same way and share information
- From the accident occurred and took the appropriate action plan until the end, it includes the action classification, alarm, investigation and root cause analysis.
- It can automatically generate the report.
- Analyze our performance based on complete data to identify differences and improvement.

## Salus work scope includes :

- Food safety
- Workplace safety
- Environmental / Security accident
- Claim management

## Salus will:

- Save money
- Effectively avoid waste
- Improve our standards



# Logistics & Purchasing



# Our commitment

- Health and safety is the founding pillar on which we base our mission to improve the Quality of Life.
- From farm to fork, Sodexo number 1 priority is always food safety.



# Food safety, from the source

## Supplier Quality Control

- › Rigorous Supplier Selection (over 100 checks)
- › Fully independent Supervision

## Product Quality Control

- › Platform Testing
- › Site Testing
- › Food safety Testing

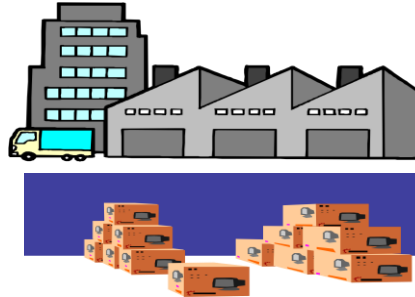
- 50 cities, over 8000 different food & beverage products



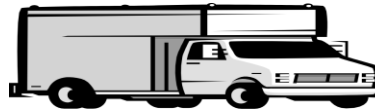
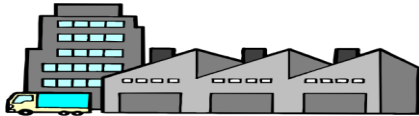
# Logistics Flow

Supplier delivers goods directly to Sodexo

- Manufacturer
- Distributor



Manufacturer delivers goods to Sodexo Canteen through Logistics supplier.  
Manufacturer is called as “Upstream”.



Logistics Supplier  
Quality inspection by professional staff

# Temperature truck with GPS



# Warehouse



# Food safety, preparation

## HSE Team

A comprehensive quality inspection of the package, label, certificate, temp., weight, product.

**Receiving**

“off the ground,  
off the wall”  
“first in, first out”

**Storage**

Dry provision room, freezer,  
refrigerated storage  
Storage time differs for  
various kinds of foods

Overseen by  
qualified chef and  
assistants, follow  
detailed menu plans  
and recipes

**Processing**

Sanitation regulations  
on servers, serving  
areas, serving  
environment..

**Serving**

Food temperature control

According to monitoring center to control all supplier's delivery and warehouse. including location monitoring、Temperature monitoring、CCTV monitoring、closed testing.

# Daily Quarantine license

**动物检疫合格证明 (产品B)**

4010678636721693695 **Nº 1158530736**

货主	李超阳	产品名称	鸭肉
数量及单位	叁佰公斤	产地	山东高密
生产单位名称地址	高密天和泰达农牧有限公司, 山东省潍坊市高密市凤凰湖街道22号雨润南苑养护路西		
目的地	北京市北京市大兴区(经济开发区南苑红堡工业园)北京沃光农业产销专业合作社		
检疫标志号			
备注	原检疫证号3732732735鸭腿300公斤		

本批动物产品经检疫合格, 应于当日到达有效。

官方兽医签字:  签发日期: 2018年10月19日 09:19

(动物卫生监督所检疫专用章)

(第二联) (共二联)

**动物检疫合格证明 (产品B)**

4010678636721693695 **Nº 1171237282**

货主	北京世纪开泰农副产品产销有限公司	产品名称	鸭肉
数量及单位	叁佰公斤	产地	山东高密
生产单位名称地址	高密天和泰达农牧有限公司, 山东省潍坊市高密市凤凰湖街道22号雨润南苑养护路西		
目的地	北京市北京市大兴区(经济开发区南苑红堡工业园)北京沃光农业产销专业合作社		
检疫标志号			
备注	自由产时超24小时内有效 原检疫证号3732732735		

本批动物产品经检疫合格, 应于当日到达有效。

官方兽医签字:  签发日期: 2018年10月19日 09:19

(动物卫生监督所检疫专用章)

(第二联) (共二联)

**家畜配送单**

线路: 00-0  
Seller: 北京加拿大国际学校(CIS)  
Contact: CN608801

Address: 北京市朝阳区东马桥路38号加拿大国际学校  
Arrival date: 2018-10-22

Page: 2

序号	PU Number	Supplier code	Supplier name	PU Article Code	PU Article Name	PU Order Unit	PU Price	PU Quantity	QUN	QUN
订单编号	供应代码	供应名称	供应代码	供应名称	供应单位	价格	数量	数量	数量	数量
1	P109T44C	北京资源亚太食品有限公司	10601071	猪肥膘: 2猪前腿肉: 1千克*1千克/袋	PCH	18				
2	P109T44C	北京资源亚太食品有限公司	10601072	猪瘦肉: 1千克*1千克/袋	PCH	12				
3	P109T44C	北京资源亚太食品有限公司	10601072	冷鲜猪肉: 1千克*1千克/袋	PCH	60				

Receive time / 实收时间: 厨师长签名: 验收员: 供应商:

年 月 日 时 分 盖章 签名 签名

## 新发地批发市场放心果蔬检测报告

此表仅供参考  
送检单位(或个人): 北京世纪开泰农副产品产销有限公司

编号	水果名称	样品产地	抑制率(%)	结果判定
(1)	火龙果	海南	15.55%	合格
(2)	柠檬	四川	14.10%	合格
(3)	福建甜橙	福建	18.12%	合格
(4)	进口橙	美国	11.87%	合格
(5)	优质芒果	海南	12.63%	合格
(6)	毛桃	河北	17.25%	合格
(7)	新西兰猕猴桃	新西兰	14.82%	合格
(8)	冬枣	山东	11.10%	合格
(9)	龙眼	广东	12.74%	合格

注: 结果判定:  $\geq 50\%$  为合格

检测日期: 2018年10月22日

**订货验收单**

订单编号: P109T44B 总金额: ¥0.00  
分仓编号: CN608801 分仓名称: GA 加拿大国际学校 要求送货日期: 2018-10-22

供应单位: 1010013617 供应名称: 北京世纪开泰农副产品产销有限公司

序号	产品编号	产品名称	订购数量	订购价格	送货数量	实收数量	备注
1	1060105466	散装大红尖糖: 1千克/千克	2				
2	1060106881	葡萄: 1千克/千克	5				
3	1060106884	哈密瓜: 2-3kg/只: 1千克/千克	40				
4	1060106886	香蕉: 5-6kg/kg: 1千克/千克	80				
5	1060106887	无籽西瓜: 4-5kg/只: 1千克/千克	50				
6	1060107329	胡萝卜: 1千克/千克	15				
7	1060107336	生萝卜: 1千克/千克	5				
8	1060107355	蒜苗: 1千克/千克	5				
9	1060107361	豆苗: 1千克/千克	5				
10	1060107569	绿生菜: 1千克/千克	8				
11	1060107573	生菜: 1千克/千克	3				
12	1060107587	洋葱: 1千克/千克	5				
13	1060107598	甜土豆: 1千克/千克	90				
14	1060107601	大白薯: 1千克/千克	70				
15	1060107609	蒜黄: 1千克/千克	30				
16	1060107618	紫甘蓝: 1千克/千克	8				
17	1060107625	黄瓜: 1千克/千克	10				
18	1060107632	西葫芦: 1千克/千克	75				
19	1060107640	番茄: 1千克/千克	20				
20	1060107641	尖椒: 1千克/千克	2				
21	1060107700	芸豆: 1千克/千克	0.3				
22	1060107703	罗叶: 1千克/千克	0.3				
23	1060107727	白洋葱: 1千克/千克	20				
24	1060111131	圣女果: 1千克/千克	50				

Receive time / 实收时间: 厨师长签名: 验收员: 供应商:

年 月 日 时 分 盖章 签名 签名

## Received Foodstuff Photos



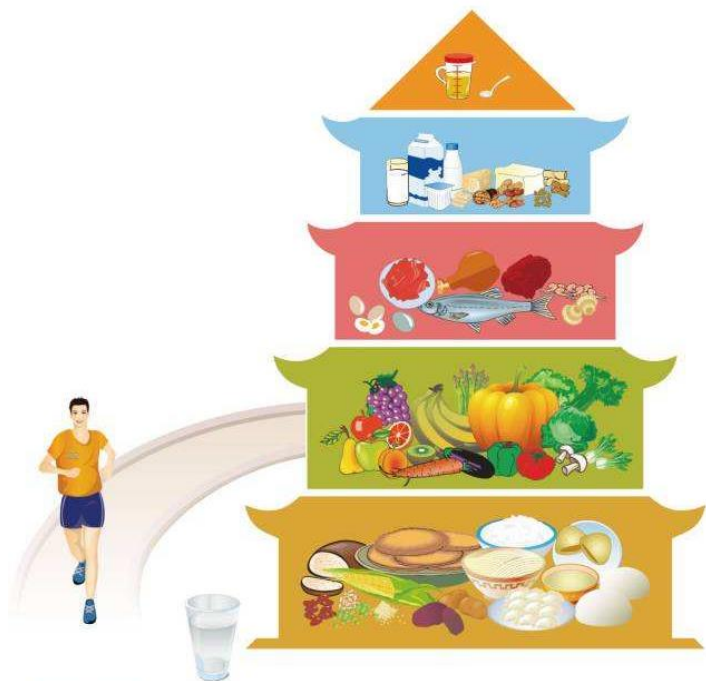
# Nutrition



# We look after you child's nutritional needs !

- Food plays a crucial role in the development of children, it is critical that they have a balanced menu.
- Sodexo is dedicated to upholding students' Well-Being and serving meals that will support their growth, development, health and academic achievement.





每天活动6000步

盐 <6克  
油 25~30克

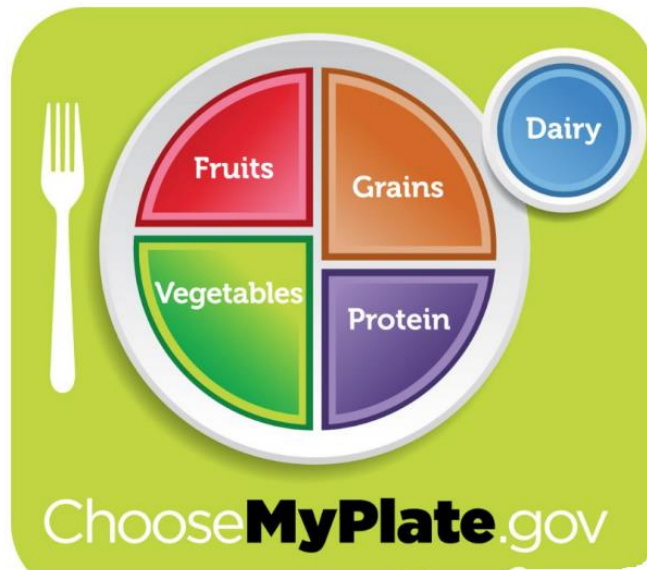
奶及奶制品 300克  
大豆及坚果类 25~35克

畜禽肉 40~75克  
水产品 40~75克  
蛋 类 40~50克

蔬菜类 300~500克  
水果类 200~350克

谷薯类 250~400克  
全谷物和杂豆 50~150克  
薯类 50~100克

水 1500~1700毫升





# Menu Program for KG

We have introduced Menu Programme, which highlights food varieties, healthy cooking methods, suitable portion size and full-scale intake of nutrients which is show as a face below. We understand that children like treats, but we aim to make our treats healthy, or limit the times they appear on the menus.



**Happy face** means healthier choices and they can have as much as they want. We like these.



**Flat face** are limited for weekly occasions






**Sad face**, whilst the children love these dishes, we are very careful on how often we serve them.

# Menu Program

- Follow standard structure to create menus

[illegible]

- Clarify recommendations for a menu cycle

Menu Program – KG / PM		
Icons	Preschooler	Primary
	$\geq 80\%$	$\geq 70\%$
	$< 15\%$	$< 20\%$
	$< 5\%$	$< 10\%$

- Easy to generate reports

Monthly Report on Metrics & Notifications						
Member Name	Date	Location	Phone			
		☐ For Personal Use		☐ For Ministry Activities		
<p><b>Key Metrics/Principles:</b></p> <ul style="list-style-type: none"> <li>1. Give: Give of your time, talents, and treasures</li> <li>2. Grow: Grow in your faith and maturity</li> <li>3. Give: Give of your money and resources</li> <li>4. Grow: Grow in your knowledge and wisdom</li> <li>5. Give: Give of your love and hospitality</li> <li>6. Grow: Grow in your character and integrity</li> <li>7. Give: Give of your influence and leadership</li> <li>8. Grow: Grow in your spiritual life and devotion</li> </ul>						
<b>Part 1: Status of activity from each activity within</b>						
Activity	Jan	Feb	Mar	Apr	May	June
1. Give of your time, talents, and treasures						
2. Grow in your faith and maturity						
3. Give of your money and resources						
4. Grow in your knowledge and wisdom						
5. Give of your love and hospitality						
6. Grow in your character and integrity						
7. Give of your influence and leadership						
8. Grow in your spiritual life and devotion						
<b>Part 2: Status of each member's ability</b>						
Member	Jan	Feb	Mar	Apr	May	June
1. Give of your time, talents, and treasures						
2. Grow in your faith and maturity						
3. Give of your money and resources						
4. Grow in your knowledge and wisdom						
5. Give of your love and hospitality						
6. Grow in your character and integrity						
7. Give of your influence and leadership						
8. Grow in your spiritual life and devotion						
<b>Part 3: Status of each member's ability</b>						
Member	Jan	Feb	Mar	Apr	May	June
1. Give of your time, talents, and treasures						
2. Grow in your faith and maturity						
3. Give of your money and resources						
4. Grow in your knowledge and wisdom						
5. Give of your love and hospitality						
6. Grow in your character and integrity						
7. Give of your influence and leadership						
8. Grow in your spiritual life and devotion						

**Weekly Report on MMS & Statistics – Primary**

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**Notes of Site visits:**

Date of Visit	Inspector	Inspected	Findings	Recommendations	Remarks	Follow up
12/01/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/02/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/03/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/04/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/05/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/06/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/07/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/08/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/09/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/10/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/11/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/12/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/13/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/14/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/15/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/16/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/17/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/18/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/19/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/20/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/21/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/22/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/23/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/24/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/25/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/26/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/27/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/28/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/29/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up
12/30/2018	Mr. S. S. S.	Mr. S. S. S.	Findings	Recommendations	Remarks	Follow up

**Statistical performance:**

Days	Visitors	Inspected	Findings
12/01/2018	10	10	10
12/02/2018	10	10	10
12/03/2018	10	10	10
12/04/2018	10	10	10
12/05/2018	10	10	10
12/06/2018	10	10	10
12/07/2018	10	10	10
12/08/2018	10	10	10
12/09/2018	10	10	10
12/10/2018	10	10	10
12/11/2018	10	10	10
12/12/2018	10	10	10
12/13/2018	10	10	10
12/14/2018	10	10	10
12/15/2018	10	10	10
12/16/2018	10	10	10
12/17/2018	10	10	10
12/18/2018	10	10	10
12/19/2018	10	10	10
12/20/2018	10	10	10
12/21/2018	10	10	10
12/22/2018	10	10	10
12/23/2018	10	10	10
12/24/2018	10	10	10
12/25/2018	10	10	10
12/26/2018	10	10	10
12/27/2018	10	10	10
12/28/2018	10	10	10
12/29/2018	10	10	10
12/30/2018	10	10	10

**Notes on Comments:**

\_\_\_\_\_

**Chief's Signature:\_\_\_\_\_**




[illegible]

Part 1: Ratios of protein food from main entrée dishes						
Main Ingredients		Day 1~5	Day 6~10	Day 11~15	Day 16~20	The Ratios
Pork	15	5	4	3	3	25%
Poultry	17	2	6	6	3	28%
Beef	11	3	2	3	3	18%
Seafood	11	3	2	2	4	18%
Egg	6	2	1	1	2	10%
	60					100%

Main Ingredients	Targets
Pork	20~30%
Poultry	20~30%
Beef	10~20%
Seafood	10~20%
Egg	10~20%
	100%

[illegible]

Ratios		Day 1~5	Day 6~10	Day 11~15	Day 16~20	The Ratios
Happy face	59	16	14	15	14	74%
Flat face	17	3	5	4	5	21%
Sad face	4	1	1	1	1	5%
	80	20	20	20	20	100%

Menu Program – KG / PM		
Icons	Preschooler	Primary
	≥ 80%	≥ 70%
	< 15%	< 20%
	< 5%	< 10%

# Special Food

- Sodexo is a nut free kitchen.
- Please contact us for allergies or special diet.



Seafood  
Shellfish

**Seafood**



Mango  
Pineapple

**Fruits**



Beef  
Mutton

**Meat**



Kidney Bean  
Peas

**Veg.**



Milk  
Egg

**Dairy**

For the above allergens, we will provide a suitable alternative.

*Thank you for your trust!*

*We will make more efforts to  
make children eat healthier  
and more happily!*

“”

**Thank you**